

I-12/17/2023-W&M

**Minutes of meeting held on 03.11.2023 under the chairmanship of
Shri Rohit Kumar Singh, Secretary, Department of Consumer Affairs**

A meeting on the request of PSU OMCs (Oil Marketing Companies) on the various issues was held at Krishi Bhawan on 03.11.2023 under the chairmanship of Shri Rohit Kumar Singh, Secretary, Department of Consumer Affairs. The list of participants of the meeting is attached at Annexure-A.

2. The issues raised and decisions taken are as follows:

(i) OMCs requested to allow continuation of metallic covers in the DUs as advised under W&M Section WM-19(52)/2019 dated 31.07.2019, in view of the following:-

- a. These existing DUs are mostly consisting of models prior to year 2016 and are at the fag end of their useful life and would be phased out in the coming years.
- b. These metallic covers were provided based on the detailed study by a Committee comprising of DLM, OMCs & OEMs and are under the W&M seal.
- c. These DUs have been upgraded with requisite security features as per LM directives in the year 2018 viz OTP, Magnetic potted pulser, 128 bit encryption and family integrity.

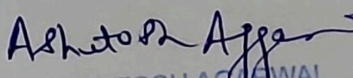
It was agreed that metallic covers may be continued only in those DUs which are already provided as per sealing diagram. However, OMCs to ensure new dispensing unit procurement with transparent covers.

2. OMCs also requested for exemption of transparent cover from keypad assembly for DUs in view of the following:-

- a. As output display device is already secured, additional transparent cover on input device like keypad assembly may be dispensed with, as it involves complexity in provisioning in existing units.
- b. Keypad is the most frequently replaced component due to heavy usage coupled with environmental conditions. Hence, would require very frequent stamping by LM, even though the accuracy is maintained.

It was agreed that transparent cover may be exempted for keypads, on the responsibility taken by OMCs/ OEMs for not having any fraudulent practice through keypads.

3. OMCs requested DLM office to clarify to the State Legal Metrology offices not to insist on the OTP feature for old models of Midco and Tokheim i.e. 2015-16 & 16-17 series as these DUs have adequate security features and have less service life (~2-3 years) and shall be progressively replaced with latest DUs with security features, in view of the following:-


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- a. OMCs in 2015-16 & 2016-17 had procured DUs with enhanced security features in these models like random sensing sensors, magnetic pulsar, 128 bit encrypted communication, check sum & family integrity.
- b. While reviewing the same, Midco and Tokheim 15-16 and 16-17 models were found to be having adequate security features and the decision was taken not to include these DUs for upgradation.
- c. These existing DUs are mostly consisting of models prior to year 2016 and are at the fag end of their useful life and would be phased out in the coming years.
- d. For implementing the OTP feature, major upgrade like mother board, pulsar needs to be changed necessitating huge costs, which gives minimal additional benefit. Since, audit trail is anyway available in these models, the calibration changes can be tracked from the DU logs.

It was agreed that exemption of OTP feature for the models of Midco and Tokheim procured during 2015-16 & 16-17 may be given, on the responsibility taken by OMCs/ OEMs that there is no possibility of tampering these dispensers.

4. LM Telangana State has asked for OTP generation and receipt of OTP both on LM officer's mobile. Pending this, stamping of these DUs are stalled by the State LM. OMC's requested for continuation of stamping / verification of Midco DUs in Telangana State with existing OTP process.

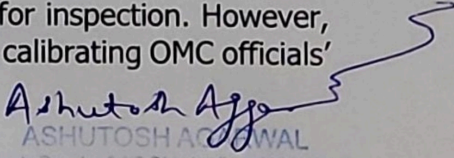
In response to the suggestion by LM today, OEM submitted that they are going to re-assess the technical feasibility of providing OTP generation provision to LM officials as per requirement of Telangana State LM Dept. However, these DUs are no longer in production since the year 2018 and eventually be progressively replaced after 2026, therefore the existing process of OTP generation and receipt may be allowed for continuation.

Additionally, OTP logs for MIDCO units can be shared by OMCs on demand basis based on OEM inputs.

GVR was asked to have a re-look and devise mechanism of sharing OTP in Midco DUs as per the request of Telangana LM and accordingly share their action plan on a time bound basis.

5. OMCs requested DLM to issue advisory to State LM offices for continuation of stamping /verification of 5.0 litre measure of OMC inspecting officials to ensure transparency and cross verification.

OMC inspecting officials (authorised for inspection under MS-HSD Control Order) are required to carry their own LM calibrated 5.0 litre measure for inspection. However, in some of the States Like Bihar & Jharkhand, State LM is not calibrating OMC officials'


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5.0 litre measure and insisting on use of 5.0 litre calibrated measure maintained at RO by Dealer.

It was agreed that Director (LM) will issue advisory for clarification to those States where the problem comes into notice to continue stamping of OMC officers' 5.0 litre measure.

6. OMCs also put forward the following suggestions:-

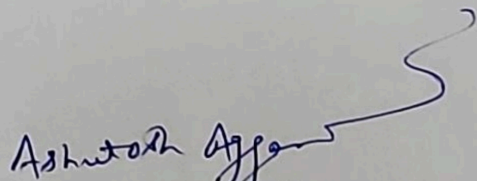
- (i) Periodicity of stamping /verification may be reduced from existing One year to Three years with no change in amount of annual fees, in view of the below:-
 - a. Improved performance of metering units without drift for more than 3 years.
 - b. Reduction in workload of stake holders including LM officials.
 - c. LM officials may undertake surprise inspections for the enforcement of LM Act / Rules.
- (ii) Use of 5.0 lit glass measure instead of metallic or brass measure may be allowed.

It was decided that a stake holder consultation may be held to discuss these issues.

Annexure -A

List of Participants

- (i) Shri Rohit Kumar Singh, Secretary (Consumer Affairs) In Chair
- (ii) Shri Ashok C Ramnani, CGM RS -Fleet, HQ IOCL
- (iii) Shri Mandeep Singh, Sr Manager Retail Transformation, HQ IOCL
- (iv) Shri Manish Tandon, GM Retail Engg HQ HPCL
- (v) Shri DHV Anand DGM Retail Engg HQ HPCL
- (vi) Shri Ajay Kumar, GM Engg Retail NR BPCL
- (vii) Shri Jojo Sebastian, Chief Manager Engg Retail HQ BPCL
- (viii) Shri Sudesh Menon Director Sales GVR
- (ix) Shri Mandeep Saini, Director Projects and Service, GVR
- (x) Shri Subrata Mahapatra, GM Tokheim
- (xi) Shri Ravi Rai, Manager Service Tokheim
- (xii) Ashutosh Agarwal, I/c Director Legal Metrology
- (xiii) Shri M K Naik, DDLM, DOCA


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