

नियंत्रक, वृक्ष मापन शास्त्र, महाराष्ट्र राज्य, मुंबई
टपाल दाखल दिनांक 22 OCT 2020
नियंत्रक 590
उप नियंत्रक
संबंधित कक्ष/शाखा
सहायक नियंत्रक

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to (H.D.)
Check & discuss.
As per cl. 10

I-19/84/2020-W&M Section
Government of India

Ministry of Consumer Affairs, Food and Public Distribution
Department of Consumer Affairs
Weights and Measures Unit

Krishi Bhawan, New Delhi-110001

Dated: 6.10.2020

To,

1. M/s. Indian Oil Corporation Limited,
2. M/s. Bharat Petroleum Corporation Limited,
3. M/s. Hindustan Petroleum Corporation Limited,
4. M/s Reliance BP Mobility Ltd. (RBML) /
5. M/s Nayara Energy Ltd.
6. M/s Shell India Markets Private Limited

Subject: Tampering of fuel dispensing units and inputs received from State of Andhra Pradesh – reg.

Sir,

The undersigned is directed to refer to the above- mentioned subject with reference to the tampering of dispensing units and inputs received from State of Andhra Pradesh and to request you:

- (i) to share the exception reports generated by the software used for automation of the Retail outlets on monthly basis with the Controllers of Legal Metrology/ local legal metrology officer,
- (ii) to up-grade the tampered Fuel Dispensing Units in the light of recent revelations pertaining to methods deployed for manipulating the Fuel Dispensing Units.
- (iii) to direct the Original Equipment Manufacturers (OEMs) to provide the details of printed circuit boards of all the DU models in operation along with User Manual and Operational Manual.
- (iv) to use the transparent covers to seal the parts of the dispensing unit (including Electronic Register Assembly) which are tampered, to make it tamperproof and to prevent unauthorized access of Dispensing Unit, in order to see that no external/ plug in devices are placed in the Original Equipment.
- (v) the tampering is usually done by the service engineers therefore, the maintenance work of DUs should be done by Original Equipment Manufacturer's employees who are on the payroll of the OEM to make OEM's responsible for any wrong

doing by its employees. On quarterly basis OEMs to submit the list of all the field employees on its payroll who are trained and authorised for maintenance activities.

(vi) to direct the OEMs to submit an undertaking signed by the Director of the Company that the dispensers available on the field/ to be installed are tamperproof.

(vii) to direct the OEM to submit the compliance report of all such proposed upgraded features for the tampered models/ series of dispensing units from C-DAC or any other Government Laboratory to ensure that the features are safe and tamperproof.

(viii) to organize training programmes for Legal Metrology Officials with Original Equipment Manufacturers at the earliest.

(ix) It is also requested to refer the earlier directions issued by this office in this regard for compliance.

Yours faithfully,

Ashutosh Agarwal

(Ashutosh Agarwal)

Deputy Director (Legal Metrology)

For, Director Legal Metrology

Phone 011-23386194

Email: ashutosh.agarwal13@nic.in

Copy to:

1. M/s. Tokheim India Pvt. Ltd., Mumbai
2. M/s. Gilbarco Veedor Root, Navi Mumbai
3. M/s. MIDCO Ltd, Mumbai
4. M/s. Tatsuno India Pvt. Ltd., Dist. Raigad

Copy to: The Controller of Legal Metrology, All States / UTs for kind information with a request to seal all the parts of the dispensing units including Electronic Register Assembly (ERA) to make it tamperproof and to prevent unauthorized access of Dispensing Unit, by the Legal Metrology Officials of all the models/ series of DUs which are tampered.